

Capital District Library Council

**Annual Report
2008 - 2009**

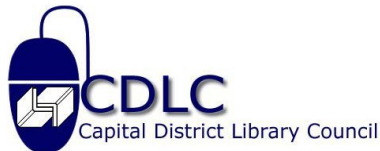
Serving the Library Community of the Capital District Region Since 1967

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Capital District Library Council

28 Essex Street
Albany, New York 12206
(518) 438-2500
www.cdlc.org

The Annual Report was produced by the Capital District Library Council and distributed to the attendees at its annual meeting on May 20, 2009. CDLC is a multitype library consortium that serves libraries in the New York counties of Albany, Fulton, Hamilton, Montgomery, Rensselaer, Saratoga, Schenectady, Schoharie, Warren and Washington.

From the Executive Director . . .

Make information flow . . . , optimize success through collaboration . . . , provide leadership in information management. These phrases come from the CDLC mission statement and goals adopted in February. We have a new mission statement, but not a new mission. If you compare the new with the old you will discover that the language is updated but the concepts are not. CDLC remains committed to fostering the collaborative programs our member libraries need to be successful, programs that are even more vital in the current economic climate.

I am certain that every person associated with our member libraries has been impacted by today's work life realities. Funding is reduced; workload is increased; we need to take advantage of new technologies, but we can't afford them and we're afraid we don't have time to learn to use them. CDLC has faced these same issues. This year we knew our funding would be decreased, though we did not know by how much until halfway through the fiscal year, and we knew that a staff person would be retiring at the end of the year. In order to better prepare to meet these challenges while continuing to provide needed services we teamed up with the Public Administration (PAD) 650 class at the University at Albany during the fall semester. The goal of the two graduate students that worked with us was "to help CDLC to develop a decision-making model that allows CDLC to make informed decisions about how to efficiently use their resources." Through a series of exercises, our staff and board president identified stakeholders, explored how we operate, and developed new approaches for our decision making processes. We appreciated the opportunity to take advantage of the educational programs in our community while also providing a good experience for students.

The PAD 650 project confirmed that CDLC staff are the most important resource we have. Several staff members had significant anniversaries during this fiscal year:

25 years:	Kathy Corbett joined CDLC on July 5, 1983
20 years:	Sue Rahn began on August 31, 1988
20 years:	Madeline Fiedler started on January 16, 1989

Their years of experience and knowledge of the communities we serve are invaluable. These long tenures make my ten years (October 19, 1998) seem very short!

Unfortunately for CDLC, we will lose Madeline to retirement at the end of June. Madeline joined CDLC as a very part-time staffer working with the SAVE program, which provided videos to health-related organizations. Over the years her hours and responsibilities increased, and she has been Administrative Manager full-time for the past ten years. We are grateful for her quiet competence, her knowledge of CDLC operations and history, and her legendary baking skills! Thank you, Madeline. We will miss you!

Like many of our members, we will move into fiscal year 2010 with fewer staff and less money. We will, however, continue to work with our members and supporters to optimize success through collaboration, provide leadership in information management and keep the information flowing!

Jean Sheviak

Programs and Services

Documentary Heritage Program

The **Documentary Heritage Program (DHP)**, under the direction of Regional Archivist Susan D'Entremont, serves any non-profit organization in the region that holds records that may be historically valuable. The program also helps institutions and organizations to identify important historical records in both public and private hands and make those records more accessible to the public. There are over 200 organizations and institutions in CDLC's region that are eligible for DHP services. These services include site visits, consultations by telephone and email, workshops, print and electronic newsletters, a lending library, and leadership in larger archival issues.

The DHP activities are broad in range, as the examples below indicate. The Regional Archivist received over 335 requests for advice by telephone and email, conducted six site visits, taught two full-day workshops and two shorter, informal workshops, and coordinated the publicity for over 25 events celebrating Archives Month in October.

Some of the most satisfying DHP work this year was working with organizations that are beginning to collaborate with each other to improve their collections and services. For example, the Regional Archivist went on a site visit to the First Church in Albany with members of the First Reformed Church of Schenectady. The Albany church has had a well-established archives for years, and now they are providing guidance to the Schenectady church, which is starting to formalize their archival program. Another successful relationship has been formed between the Colonie Town Historian's Office and the Colonie Historical Society. These two organizations are now working together to pursue grants, assist researchers, and improve access to materials. These are just two of many examples of tiny organizations working together to get more done in a more efficient manner, thereby getting their wonderful holdings into the public's eye.

Although the DHP accomplishes a great deal with a little bit of money, it is in danger of being eliminated. We currently only have a guarantee that the program will continue through December 2009. We hope that you will answer our call if we need to ask you to add your voice in support of this program.

Hospital Library Service Program

Funded by New York State, the **Hospital Library Service Program (HLSP)** is a statewide effort to improve library service to the professional staff of hospitals in New York State. Administered by CDLC, the HLSP in the Capital District provides services such as: Shared Audio Visuals/Equipment Consortium (SAVE); assistance in meeting JCAHO and NY State Department of Education requirements for hospital libraries; reference, database retrieval, and interlibrary loan services; cataloging service through CDLC; library materials grants; access to audio-visuals to support hospital staff mandatory requirements and continuing education; and continuing education opportunities for library staff.

During the 2008-2009 program year, HLSP Coordinator Christopher Tosh performed 41 site visits to program member libraries to give aid and consultation. The Coordinator conducted 126 program contacts by phone, 675 program contacts by e-mail, and produced 3 program newsletters. The program hosted a meeting of the HLSP Roundtable group with EBSCOhost 2.0 system demo on 7/18/08 and hosted an EBSCO CINAHL demo on 9/16/08. With Medical Information Services Program co-sponsorship, HLSP held eight continuing education events attended by 77 participants from HLSP members and others from academic, health, public and special libraries. The events were as follows:

(Continued on page 4)



**HLSP
(continued)**

(Continued from page 3)

- 'Community Assessment' MLA CE class on 4/11/08
- 'Planning Outcomes-Based Outreach Programs' MLA CE class on 4/25/08
- 'Nursing on the Net: Health Care Resources You Can Use' MLA CE class on 6/26/08
- 'Making PubMed Work For You' MLA CE class on 7/31/08
- 'Survival Tips and Stories: Expanding the Library's Services in Times of Disaster' MLA webcast reception on 11/12/08
- 'Finding Work-Life Balance: Strategies for You and Your Institution' MLA webcast reception on 3/25/09

The Hospital Library Service Program provided \$3,934 in grant funding for its member libraries to buy needed materials such as books, online and print journals, and database access, as well as equipment such as fax machines and computers. HLSP grant funding provided a consortial subscription for program member hospitals to the EBSCO Dynamed point of care reference database until January of 2010. HLSP grant funding also provided a consortial subscription for program member hospitals to the Doody's Core Titles in the Health Sciences 2008, providing recommendations and reviews for library materials purchases in 121 specialties in the health sciences. The Coordinator copy cataloged 408 titles for member libraries in the 2008-2009 year.

CDLC area hospital libraries participating in the HLSP include:

Albany Medical College	Nathan Littauer Hospital	Saratoga Hospital
Albany Memorial Hospital	St. Mary's Hospital / Amsterdam	Seton Health System
Ellis Hospital	St. Peter's Hospital	Sunnyview Hospital and Rehabilitation Center
Glens Falls Hospital	Samaritan Hospital	



**Medical
Information
Services Program**

CDLC's **Medical Information Services Program** (MISP), coordinated by Christopher Tosh, is part of a state-wide program funded by New York State to provide state residents with improved access to current, up-to-date medical information. This includes both healthcare consumers and the clinicians who will provide their healthcare. MISP distributed \$26,029 to CDLC area libraries during the 2008-2009 year to help pay for health information obtained for their patrons through interlibrary loans. \$16,027 of this total was directly distributed into the Electronic Funds Transfer System accounts of 11 of the member libraries. The member libraries reported using \$41,288 for their loans for the 2007-2008 year. These were, for the most part, performed through the National Network of Libraries of Medicine at a rate of \$11 for a basic loan request. \$10,000 was distributed to Albany Medical College to help offset their expense for providing medical information, including, but not limited to, local interlibrary loans to CDLC member libraries. \$1,500 was used by CDLC to provide health information related interlibrary loan service to its member libraries. \$1,976 was committed to help fund six health information related continuing education programs which were co-sponsored by the Hospital Library Service Program. Please see the HLSP section of this report (above) for details on these events.



**Consortial
Purchasing**

Consortial purchasing opportunities for electronic databases are available for CDLC institutional members through WALDO (Westchester Academic Library Directors Organization). Discounts to libraries buying products through this process provide substantial savings - in some cases perhaps as much as 50%. In 2008-2009 twenty-one CDLC libraries took advantage of these opportunities to purchase database subscriptions totaling nearly \$1.3 million! This represents a substantial savings for our libraries, enabling them to expand the resources that they have available for their patrons and for the region.

Programs and Services

Cooperative Cataloging

The **Cooperative Cataloging Program** of CDLC, coordinated by Catalog Librarian Sue Rahn and assisted by Kathy Corbett, provides member libraries with comprehensive cataloging services on OCLC. As an OCLC processing center, CDLC makes cataloging available to member libraries which are not direct members of OCLC. During the 2008-2009 fiscal year, 22 CDLC member libraries took advantage of this service. Cataloging was done for 3,154 titles and 83 holdings were deleted. A new cataloging project was started this year for the Rudolf Steiner Library of the Anthroposophical Society in America. To date, there have been 800 titles processed in OCLC, and already the library has received 35 ILL requests! This library is a great example of the unique resources that are available in the Capital District.

The Cooperative Cataloging Program also expanded this year to catalog for three libraries that are part of the Rochester Regional Library Council. As a cataloging agent, CDLC is able to catalog these materials for the Rochester Council remotely on OCLC.

CDLC hosted an intern in the Spring 2009 semester from the Department of Information Studies at the University at Albany. Becky Fried is a summer 2009 MLIS candidate, and completed her internship in cataloging. Becky's main focus was original cataloging for several of CDLC's special libraries, but she also worked on copy cataloging, digitization, automation and union listing.

Coordinated Collection Development

The New York State **Coordinated Collection Development Aid (CCDA)** program provided \$171,734 in funding to CDLC academic libraries in 2008-2009. CCDA, administered at the local level by the 3Rs Councils, provides materials funding to our public and nonprofit independent colleges and universities. CDLC's participating libraries coordinate their subject area responsibilities, purchase materials in their designated subject area and agree to make the materials available for resource sharing throughout the region and the state. You can learn more about the CCDA program at http://www.cdlic.org/Programs_And_Services/ccd.shtml. Funds were distributed as follows:

ACC	\$ 6,897	Ellis Nursing	\$ 4,342	Maria College	\$ 4,689	SCCC	\$ 7,156
ACP	\$ 5,684	ESC	\$11,552	Mem Hosp Nursing	\$ 4,322	Siena	\$ 7,366
ALS	\$ 5,356	Excelsior	\$14,322	RPI	\$11,808	Skidmore	\$ 6,994
AMC	\$ 5,388	FMCC	\$ 5,948	Sage	\$ 7,237	SUNY Cob	\$ 6,724
CSR	\$ 9,635	HVCC	\$12,773	Sam Hosp Nursing	\$ 4,339	Union	\$ 6,991
						U Albany	\$22,201

Courier Delivery

For the past four years CDLC has maintained a contract with Velocity Express, a commercial company, to provide **courier service delivery** of interlibrary loan materials. Member libraries wishing to take advantage of this service pay for one through five stops per week. As part of a commitment to regional resource sharing, CDLC pays the cost for 5 stops per week at the New York State Library. This year 33 member libraries participated in the delivery service, which included a total of 93 stops per week.

As part of this program, CDLC collaborates with Mohawk Valley Library System, Southern Adirondack Library System, and Upper Hudson Library System to include the 99 public libraries of the region in an integrated delivery service. Stops at the four School Library Systems also allow materials to reach more than 500 individual schools.

Because of ongoing service concerns, CDLC will contract with a new company effective July 11, 2009.



Digital Collections

One of the goals of CDLC's two-year digitization pilot project was to "demonstrate the possibilities of digitization to our members." In that, the pilot was a complete success. Now named **CDLC Digital Collections**, the project is entering its third year with funding through a Library Services and Technology (LSTA) grant and the Regional Bibliographic Data Bases (RBDB) program. Ilka Morse joined the staff as Digitization Field Trainer in May, 2008, to work with project director Susan D'Entremont and to provide one-on-one help to participants. Eight new institutions joined the project this year, making a total of 18. Six digitization training workshops were offered:

- Introduction to CONTENTdm
- Grants for Digitization and Preservation*
- A Beginner's Guide to Metadata*
- Developing Digital Projects*
- Introduction to Scanning
- Copyright for Digital Projects*

Workshops indicated by asterisks (*) were open to all libraries in the region. Attendance at the workshops totaled 106.

The first CDLC Digital Collections web site (<http://contentdm.cdlc.org/>) debuted in October 2008, and a new version is being unveiled in May 2009. CDLC Digital Collections is also included in New York Heritage (www.newyorkheritage.org), another new web site that allows users to search digitized documents from all of the NY3Rs organizations simultaneously. NewYorkHeritage.org has just been named to the list of 25 "Best of Reference: Hybrid Print and Electronic Resources for 2009" created by a committee of librarians from The New York Public Library, Brooklyn Public Library, and Queens Library. We are proud to be contributors to this great resource!

The success of the digitization pilot project and the enthusiastic response throughout the region encouraged the Regional Advisory Automation Committee to make development of CDLC Digital Collections a focus for future RBDB funding.

CDLC Digital Collections Participants

Class of 2008-2009

Capital District Library Council
Fort Plain Free Library
Hudson Valley Community College
Mechanicville District Public Library
Middleburgh Library
New York State Military Museum
Siena College
Town of Ballston Community Library

Class of 2007-2008

Albany Institute of History and Art
Bethlehem Public Library
Clifton Park-Halfmoon Public Library
The College of Saint Rose
Crandall Public Library, Folklife Center
Dudley Observatory
Guilderland Public Library
Nassau Free Library
Schenectady County Community College
The Steinmetz Collection of Schenectady
(Schenectady Museum & Suits-Bueche
Planetarium, Schenectady County
Historical Society, and Edison
Exploratorium)

Programs and Services

Direct Access Program

CDLC's **Direct Access Program (DAP)** allows cardholders to borrow materials directly from participating libraries. Participation in DAP is open to all member libraries, library systems, and individual public libraries in the CDLC region. Currently over 70 academic, special and public libraries lend to different levels of DAP borrowers. Individuals may participate in the program by applying for a DAP borrower's card from their home library. Technology has changed the way our patrons get information and electronic access is often quicker and easier. Because of this the number of DAP cards issued has declined. Yet the program is still used extensively by members of the library community perhaps because we still like to walk into a library, and nothing surpasses the serendipitous discovery of a book on the shelf that is NEXT to the one that you really went to find.

The DAP Directory and informational flyers are available on, and easily printable from, the CDLC web site. Participating libraries are provided with a list of authorized signatures and may contact CDLC when additional DAP card blanks are needed. For complete information on DAP and access to the directory visit http://www.cdlc.org/Programs_And_Services/dap/dap.shtml.


Regional Automation Activities

Despite a reduction in New York State **Regional Bibliographic Data Bases (RBDB)** funding, the 18 member Regional Automation Advisory Committee (RAAC) continued to develop and support significant programs. A subcommittee of RAAC dubbed the "Think Tank" spent much of the year investigating possible replacements for the aging **CaDiLaC Online** software which has been used for more than ten years. In May RAAC recommended to the CDLC Board of Trustees that CDLC partner with WALDO to develop a new virtual catalog based on MasterKey software provided by LibLime. We are hoping this new product will be available in the fall. The Think Tank has now turned their attention to the **Partial Union Catalog**, which provides access to cataloging records for 140 academic, special, hospital, and school libraries.

Support for conversion of cataloging records from paper to electronic form has been a requirement of the RBDB program since its inception. Many, if not most, CDLC members have benefitted from these "recon" grants over the years, and this funding helped to move the libraries from card catalogs to the electronic catalogs we all now take for granted. **Recon grants** continue to help small and developing libraries make their collections available electronically. In addition, the grants can support the addition of archival and special collections materials to larger catalogs, making those records visible to a much wider audience. 2008 RBDB funding supported the following recon projects:

- 80 maps at the Albany Institute of History and Art
- 30 historic college and athletic banners at The College of Saint Rose
- 800 historic children's books from the Crandall Public Library's Folklife Center's Special Collections
- 150 years of observatory publications at Dudley Observatory
- 500 titles from the collection of the Iroquois Indian Museum
- 250 original documents and reports from the New York State Department of Environmental Conservation
- 2,500 works by Rudolf Steiner and other anthroposophical authors at the Rudolf Steiner Library of the Anthroposophical Society
- Archival collections at Sage Colleges
- Special Collections, including the Bigelow Collection, First Purchase Collection and materials relating to the history of Schenectady at Union College

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**Regional
Automation
Activities
(continued)**

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This year RAAC presented two well-received programs focused on **emerging technologies**. The first, co-sponsored with Union College, featured Bryan Alexander PhD, Director of Research at NITLE. Topics ranged widely from gaming, mobile computing and new forms of storytelling in libraries and education through emerging technologies in academia. In May, David Lee King, Digital Branch & Services Manager at Topeka and Shawnee County Public Library in Topeka, Kansas, provided practical advice and examples about the changes libraries need to make to succeed in the new participatory world in which we live.

After careful analysis RAAC made the decision to discontinue updating the **Union List of Serials** on CaDiLaC Online. A regional survey indicated that use was low because most people are turning to other sources for serials information. In addition, serials holdings are now included in most regional catalogs accessible through CaDiLaC Online. CDLC staff will continue to maintain the OCLC union list of serials.

Staff at The Sage Colleges continued to manage software and hardware for a regional **ILLiad Consortium**. Albany Law School, Albany Medical College, Fulton-Montgomery Community College, The Sage Colleges, Schenectady County Community College, SUNY Cobleskill, The College of Saint Rose, and Union College use the ILLiad resource sharing management software to automate routine interlibrary loan functions. A locally-produced interface allows non-OCLC libraries to easily request materials electronically from consortium members. A users conference in January brought together consortium members and other regional ILLiad users to discuss joint concerns.

RBDB is also providing funding for CDLC libraries to join the **24/7 reference service** managed by Western New York Library Resources Council. This is a new project which is just getting started

CDLC Digital Collections, CDLC's Digitization Project, is entering its third year. The project receives funding through RBDB and a Library Services and Technology (LSTA) grant. Please see the Digital Collections section on Page 6 of this report for more details about the project.



**Resource
Sharing**

The **CDLC Bibliographic Center**, managed by Marie Noonan, furnishes verification, location and referral services to member libraries. The Bibliographic Center processed a total of 935 requests during the past year. Processing of these requests involved searching CaDilaC Online (1,245 searches), and the WorldCat database (1,007 searches). For those requests without CDLC locations, the Bib Center referred 200 requests via OCLC WorldCat Resource Sharing, NYSILL and Docline. Additional verification and location information was provided using the following sources: printed bibliographic tools (11 searches), PubMed (3 searches), ERIC Database (10 searches), additional databases (5 searches), and the NYSL catalog (343 searches).

CDLC provides support for member libraries using OCLC WorldCat Resource Sharing for interlibrary loan purposes and for the ILLiad point-to-point project. An ILLiad User's Group meeting was held on January 15, 2009. Libraries in the CDLC ILLiad consortium met to discuss best practices, problems and issues with using ILLiad.

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Programs and Services

Resource Sharing (continued)

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The **Committee on Resource Sharing** (CORS) began work on several projects this year. Subcommittees were created to work on a standard form for statistics; updates to the Resource Sharing section of the CDLC website; how to continue the ILLiad point-to-point project; and completing the online ILL directory. The Committee will begin work on the 2010 Field Day in the fall.

CDLC maintains the **Union List of Serials** through OCLC's Connexion service. Changes to the Union List this year include:

- Local holdings records added 1,111
- Local holdings records updated 2,315
- Local holdings records deleted 1,977
- Total updates 5,403
- Titles added 592
- Titles deleted 286

For most of the year CDLC staff continued to update holdings in CaDiLaC Online. Using III software, a total of 28,737 changes were made to local holdings information, which included the deletion of approximately 24,000 duplicate records.

Student Employee Award

The Capital District Library Council's Sixth Annual **Outstanding Student Employee Award** ceremony was held Wednesday April 22, 2009 for a group of superb high school and college students working in area libraries.

The students were nominated by their supervisors for the high degree of excellence they have shown in serving their libraries. Speakers at the event encouraged them to consider pursuing a career in librarianship. High school and college students are eligible for the award based on these qualifications: excellent patron services and interaction with their colleagues; peer leadership; responsibility; attendance; initiative and interest in the field. Supervisors of student employees participate in this program voluntarily when they believe that they have a student employee who is deserving of special recognition.

This year's awardees are: Gregg Rahn (Niskayuna High School) and Tamera Tillman (SUNY Plattsburgh) who worked at the Capital District Library Council during their school breaks and summers; Anna Alvarez of the Castleton Public Library; Alissa Wood of the Crandall Public Library; Carly M. Mason of the Evans Library at Fulton-Montgomery Community College; Danielle Rosenberg, Chelsea Sweet, Tara Surdam and Adrian Yau of The Sage Colleges; Pieter A. Boskin and Meghan M. Haley-Quigley of Union College.

At the ceremony the students were accompanied by their supervisors and, in some cases, their families. In addition to the certificate, the students received a gift from CDLC and shared in a reception following the ceremony.

It was a lovely event with very deserving students. Many thanks to Master of Ceremonies, CDLC Board President Barbara Beverley; guest speaker, Carol Anne Germain (University at Albany Library); committee members Cara Molyneaux (Union College Library), Sean Conley (Siena College Library), Mary Lindner (The College of St. Rose), Regina Vertone (Albany Memorial and Samaritan Hospitals); and Jean Sheviak, Chris Walker and the staff of the Capital District Library Council.



Resource Development Committee

The **Resource Development Committee** proceeded with its focus on increasing ties between CDLC and the broader community. One of the new non-librarian members of the Board has joined the committee and contributes his experience and leadership in this area. Conversations with the Albany-Colonie Chamber of Commerce (which runs the Tech Valley initiative) and the Center for Economic Growth led to plans for a fall, 2009, program designed to provide information and increase communication between libraries and business communities in the region.

Another member of the committee is actively pursuing grant opportunities to expand and support CDLC's Documentary Heritage Program activities. The need to clearly articulate our mission and goals to those outside of the library community led the committee to propose updating the language of the CDLC mission statement. While the underlying mission and goals remain the same the language of the statement has been appropriately modified.

Membership Groups

Under the auspices of the Council, a number of roundtables and other interest groups keep local librarians informed about recent changes and developments in librarianship.



Capital Area Library Assistants

Capital Area Library Assistants (CALA) is a membership group of CDLC for library assistants in the Capital Region. The Coordinating Committee for 2008-2009 consisted of Jean Guyon, Chair (UAlbany), Carol Reppard (Troy Public Library), Michele Matthews (RPI), Kathy Corbett (CDLC), Michele Giuffre (Bethlehem Public Library), Adrienne Birchler (RPI) and Eileen Lemley (Schenectady County Community College Library).

This year, Capital Area Library Assistants Coordinating Committee worked to further the goals of the organization in a variety of ways. CALA successfully produced two workshops (Fall 2008 and Spring 2009) which provided professional development opportunities for their members. The committee also acted as local host committee for the 31st New York State Library Assistants Association (NYSLAA) Annual Conference, which helped enhance the visibility of our members on a statewide level.

Fall 2008 Workshop, November 17, 2008. *Using FLICKR in the Library*, presentation by Geoff Kirkpatrick, Head of Information Technology and Media Services at Bethlehem Public Library. 15 people attended this workshop on how to use the FLICKR photo sharing website to promote activities, events and services in the library.

Spring 2009 Workshop, April 21, 2009. *Preserving Photographs and Documents*, presentation by Amy Rupert, Assistant Institute Archivist, RPI Library and Tammy Gobert, Automation Archivist, RPI Library. 19 people attended this workshop that featured tips, techniques and materials necessary to preserve photos and documents in the library.

2009 NYSLAA Conference. This year, the Coordinating Committee is acting as local hosts of the 31st Annual NYSLAA Conference. The Conference will be held at Sage College, RPI and Troy Public Library from June 10-12, and more than 150 library

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Membership Groups



**Capital Area
Library
Assistants
(continued)**

(Continued from page 10)

assistants from all across New York State are expected to attend. Carol Reppard and Michele Matthews are Conference Committee Co-Chairs. The Committee has organized 31 workshops, a welcome mixer, a dinner cruise and a keynote luncheon for participants. The keynote speaker is Anne Bryan Smollin, CSJ, Ph.D., Executive Director, Office of Counseling for Laity, Albany, New York. Sister Anne is a noted counselor, inspirational speaker and author of such books as *God Knows You're Stressed*, *Wings for the Soul* and *Tickle Your Soul: Live Well, Live Much, Laugh Often*. The Conference features unique opportunities for continuing education and networking in a supportive setting. More information about the Conference is available on NYSLAA's website at <http://www.nyslaa.org/conference.html>.



**Capital District
Business
Librarians**

The **Capital District Business Librarians (CDBL)** group, established to improve library services to business by creating opportunities to keep librarians informed about sources of information, has been a CDLC Membership Group since 1992. CDBL's members come from special, academic and public libraries. Each year the group hosts meetings of interest to librarians and business professionals which are open to the community.

During the last year, the University at Albany Library was the location of a July 2008 workshop on Survey Monkey led by Mary Van Ullen and Yu-Hui Chen, both librarians at the University at Albany. In October, CDBL's 13th annual breakfast meeting was held at Siena College and featured a presentation by Dr. Donald Levy, Director of the Siena Research Institute, a full-service, public-opinion research center which conducts regional, statewide and national surveys on business, economic, political, voter, social, academic and historical issues. In February, CDBL sponsored a presentation at the William K. Sanford Town Library about the New York State Statistical Yearbook. Guest speakers were Michael Cooper and Michele Charbonneau, from the Rockefeller Institute of Government, publishers of the yearbook.

CDBL distributes program announcements to CDBL members, CDLC directors, and heads of reference. Programs are also publicized through relevant electronic mailing lists and select press releases targeted to members of the business community. Library school students are encouraged to attend. For information, contact CDBL President Jane Kessler (jkessler@uamail.albany.edu).



**Government
Information
Interest Group**

The CDLC **Government Information Interest Group (GIIG)** was established to provide a forum for libraries and library users of the Capital District to support discussion and interaction among the institutions and their users in the area of government information. The group meets quarterly to consider both federal and state policy issues affecting access to government publication of information and serves as a voice for all individuals interested in using government information.

In 2008-2009, the group met regularly at CDLC. Subjects of interest included questions being posed by the Federal Depository Library Council, changes in the digitization software for NYS documents, impacts of budget shortages on depository operations and librarians responses.

While the core membership is comprised of depository librarians, all are invited to join or to attend meetings. Please contact CDLC or Catherine M. Dwyer (cdwyer@uamail.albany.edu) for more information.

Advisory Committees

COMMITTEE ON RESOURCE SHARING

Deborah Booth - HFM School Library System
Valerie Catlin - Mohawk Valley Library System
Tom Flynn - New York State Department of Health
Linda Fox - Capital Region BOCES School Lib Sys
Sue Grayson - Hudson Valley Community College
Andrea Herman - Crandall Public Library
Beth Hoppe - Union College
Paige Jaeger - WSWHE School Library System
Ann Marie L'Hommedieu - Albany Medical College
Pat Markley - Siena College
Patti McCall - AMRI (Albany Molecular Research, Inc.)
Dennis Mott - Schenectady County Comm. College
Gordon Noble - Bethlehem Public Library
*Chris Sagaas - Albany Public Library
Irving Stephens - Rensselaer Polytechnic Institute
Suzanne Turner - University at Albany
Mary Wood - Albany Law School
Michelle Waldenmaier - Questar III School Lib System

CONTINUING EDUCATION COMMITTEE

Connie Alesse - New York State Department of
Environmental Conservation
*Carol Anne Germain - University at Albany
Lois Gordon - Mohawk Valley Library System
Sue Grayson - Hudson Valley Community College
Mary Lindner - The College of Saint Rose
Dee Portzer - Questar III School Library System

COORDINATED COLLECTION DEVELOPMENT COMMITTEE

Jo-Ann Benedetti - Upper Hudson Library System
Gail Botta - Albany Medical College
Mary Jane Brustman - University at Albany
Darrin Conroy - NYS Small Business Development Ctr
Bob Emery - Albany Law School
Anne LaBelle - Hudson Valley Community College
David Moore - Schenectady Co. Community College
Nancy Van Deusen - SUNY Cobleskill
*Mary Anne Waltz - Library Community

DIRECT ACCESS PROGRAM COMMITTEE

Warren Hawkes - New York State Nurses Association
Sister Rose Hobbs - Maria College
*Cara Molyneaux - Union College
Joseph Nash - William K. Sanford Town Library
Dee Portzer - Questar III School Library System
Kabel Stanwicks - University at Albany

Note: One or more CDLC staff members are ex officio
members of all CDLC Committees

(*denotes current chairperson of the committee.)

DOCUMENTARY HERITAGE PROGRAM ADVISORY COMMITTEE

Michael Aikey - New York State Military Museum
Todd DeGarmo - Crandall Public Library
*John Diefenderfer - Daughters of Charity Archives
Stacy Draper - Rensselaer County Historical Society
Chris Hunter - Schenectady Museum & Planetarium
Gretchen Koerpel - Voorheesville Public Library
Henry E. Mueller - Upstate New York Teaching
of American History Project
Amy Rupert - Rensselaer Polytechnic Institute
Geoffrey Williams - University at Albany

HOSPITAL LIBRARY SERVICE PROGRAM ADVISORY COMMITTEE

Pat Desbiens - Sunnyview Rehabilitation Hospital
Elizabeth Irish - Albany Medical College
Kim Mitchell - Albany College of Pharmacy and
Health Sciences
*Chris Szczerba - New York State Library
Regina Vertone - Northeast Health
Donna Winkelman - Glens Falls Hospital Library
Mary Wood - Albany Law School

REGIONAL AUTOMATION ADVISORY COMMITTEE

Melissa Bergin - Niskayuna High School
*Jeanne Biggins - Bethlehem Public Library
Valerie Catlin - Mohawk Valley Library System
Jennifer Ferriss - Southern Adirondack Library Sys
Linda Fox - Capital Region BOCES School Library Sys
Jim Gandy - New York State Military Museum
Walter Grattidge - Research Community
Maria Kessler-McShane - The College of Saint Rose
Jim Mancuso - Mid-America Baptist Theological
Seminary
Tim McDonough - Waterford Public Library
Christina Menetti - Voorheesville Middle & High
School Libraries
Leigh Mihlrad - Albany Medical College
Dee Portzer - Questar III School Library System
Colleen Smith - Albany Law School
Joe Thornton - Upper Hudson Library System
Nancy Van Deusen - SUNY Cobleskill
MaryAnn Warner - Schenectady Co. Public Library
Christopher White - The Sage Colleges

RESOURCE DEVELOPMENT COMMITTEE

Barbara Beverley - New York State Department
of Economic Development (retired)
Rocco Ferraro - Capital District Regional Planning
Commission
Walter Grattidge - Research Community
*Kingsley Greene - The Sage Colleges
Deb Priest - New York State Assembly Information
Center (retired)

2008-2009 CDLC Personal Members

CDLC provides the opportunity for individuals to join the Council as personal members. All personal members receive discounted pricing for selected CDLC events. We thank all of our members for their support of CDLC and the libraries in our region, and are especially grateful to our Benefactor and Patron members!

BENEFACTOR

Sherry Hartman-Poggi
Carol D. and Samuel C. Wait, Jr.

PATRON

Barbara Beverley	Kingsley Greene
Dorothy Christiansen	Jean Sheviak
Bruce Connolly	David K. Titus
David Cossey	Lisa Trubitt
Walter Grattidge	Christine Walker

CONTRIBUTING

Adams, Pat	Fox, Linda	McGowan, Timothy	Smith, Marian
Bergman, Elaine	Heller, Nancy	Molyneaux, Cara	Thompson, Gary
Biggins, Jeanne	Holmes, Colette	Myers, John	Van Deusen, Nancy
Dixon, Donna	Horn, Marguerite	Poland, Ursula	Warden, Carolyn
Ferraro, Rocco	Kammerer, Lawrence	Sheviak, Charles J.	
Fladger, Ellen	Lanoue, Margaret	Smith, Colleen	

BASIC

Alesse, Constance	Ferguson, Debra	Maloney, Sean	Sigurdsson, Frances
Booth, Deborah	Fiedler, Madeline	Mancuso, J. James	Somerscales, Patricia
Brent, Katherine E.	Gordon, Lois	Matthews, Michele	Stein, Lori
Brustman, Mary Jane	Hamilton-Matuk, Caroline	Monfred, Edward	Stempel, Kathleen
Burton, Donna	Hibbard, Ashley	Mott, Dennis	Storms, Katherine
Cording, Carl	Jeracka, Roberta	Oliver, Patricia	Tosh, Traci
Crohan, Catherine	Kessler, Jane	Rambo, Joyce	Weklar, Patrick
Diefenderfer, John	Korhun, Halyna	Redmond, Mary	Wood, Mary
Duncan, Elizabeth	Krupczak, Maribeth	Reppard, Carol	Zappen, Susan
Eisman, Beth	LaJuene, Virginie	Rutkowski, Eileen	
Farrington, Polly-Alida	Lommel, James	Shea, Marsha	

RETIREE

Allen, Jane	Hamblin, Carol	Lenahan, Nancy M.	Rotman, Elaine
Burkett, Donald	Hewitt, Julia	Pingitore, Patricia	Smirensky, Helen
Collins, Catharine	Lagasse, Ron	Priest, Deb	Sommer, Susan

STUDENT

Colwill, Sarah	Mumin, Ishaq S.	Parsons, Jill	Tillman, Tamera
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2009 Outstanding Service to the Council Award

Presented at the 2009 Annual Meeting
honoring an individual selected by the CDLC staff who has
provided dedicated and exceptional support to the Council

Honoring

DAVID V. COSSEY

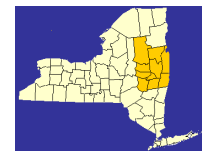
David Cossey, Chief Information Officer at Union College, arrived at CDLC at just the right moment. He joined the Board of Trustees at a time when technology changes began to increase at a dramatically faster rate, and he stood ready to answer questions, provide support, and occasionally lend the expertise of his staff as we tried to keep up. He did this so effectively because he not only knows computers, he knows books, and he knows libraries. When he arrived at Union College in 1986 and discovered library automation was part of the college plans for the next few years he set out to work with the library system staff to assure a successful implementation. A rare level of collaboration for that era, it set the stage for his future involvement with the libraries of the Capital Region and beyond.

Always willing to share his insights, he began a series of “Glimpsing the Future” talks which were a great hit at a number of New York Library Association conferences and other library venues, including CDLC. His enthusiasm for both libraries and technology was and is contagious!

A member of the Board of Trustees since 1999, Dave keeps the board aware of the latest technological developments. Likewise, he regularly demonstrates the new gadgets and hardware he and his staff are trying out or adopting and suggests how they might enhance educational and library programs. The superb December, 2008, Emerging Technologies program was made possible because Dave invited CDLC to co-sponsor the program with Union College.

A longtime member of the Personnel Committee, Dave has made it a point to get to know staff and what they do. Always thoughtful in deliberations, he encourages us to develop the best possible programs and provide the best possible service. He always goes above and beyond to help – and he’s a really nice guy besides!

We honor David V. Cossey for ten years of service to CDLC
and more than two decades of service to libraries.



CDLC Makes Information Flow!

MISSION STATEMENT

The Capital District Library Council makes information flow by working with the libraries of the ten-county Capital District region of upstate New York to optimize success through collaboration. The Council's leadership in information management, staff development, and resource sharing enables member libraries to provide top quality services.

GOALS

- Promote leading-edge reference and research resources to the region.
- Strengthen cooperation among academic, hospital, corporate, and other specialized libraries; museums and archives; and public and school library systems.
- Facilitate communication among CDLC members and their staffs.
- Lead exploration and implementation of new technologies.
- Provide infrastructure for information services to the libraries of the region.

Adopted by the Board of Trustees, February 13, 2009

CDLC MEMBER INSTITUTIONS

ACADEMIC LIBRARIES

Adirondack Community College
Albany College of Pharmacy
Albany Law School
Albany Medical College
Bryant & Stratton College
The College of Saint Rose
Empire State College
Excelsior College
Fulton-Montgomery Community College
Hudson Valley Community College
ITT Technical Institute
Maria College of Albany
Mid-America Baptist Theological Seminary
Mildred Elley
Rensselaer Polytechnic Institute
The Sage Colleges
Schenectady County Community College
Siena College
Skidmore College
SUNY College of Agriculture & Technology at Cobleskill
Union College
University at Albany

SPECIAL LIBRARIES

Adirondack Research Library
Albany Institute of History and Art
AMRI (Albany Molecular Research, Inc.)
Dudley Observatory
General Electric Global Research Center
Healthcare Association of New York State
Irish American Heritage Museum
Iroquois Indian Museum
KAPL, Inc.
Literacy Volunteers Mohawk/Hudson
Literacy Volunteers of Rensselaer County
Medical Liability Mutual Insurance Co.
National Museum of Racing
NYS Assembly Information Center
NYS Dept. of Economic Development
NYS Dept. of Environmental Conservation
NYS Department of Health
NYS Military Museum
NYS Nurses Association
NYS Small Business Development Center
NYS Supreme Court Library - Troy
Rensselaer County Historical Society
Rudolph Steiner Library of the Anthroposophical Society in America
Schenectady County Historical Society
Schenectady Museum & Suits-Bueche Planetarium
SI Group
Troy Annual Conference of the United Methodist Church

HOSPITAL LIBRARIES

Albany Memorial Hospital
Ellis Hospital
Glens Falls Hospital
Nathan Littauer Hospital
St. Mary's Hospital (Amsterdam)
St. Peter's Hospital
Samaritan Hospital
Saratoga Hospital
Seton Health System
Stratton VA Medical Center
Sunnyview Rehabilitation Hospital

PUBLIC LIBRARY SYSTEMS (including 95 public libraries)

Mohawk Valley Library System
Southern Adirondack Library System
Upper Hudson Library System

SCHOOL LIBRARY SYSTEMS (including 390 school library & media centers)

Capital Region BOCES S L S
Hamilton-Fulton-Montgomery S L S
Questar III S L S
Washington-Saratoga-Warren-Hamilton-Essex S L S